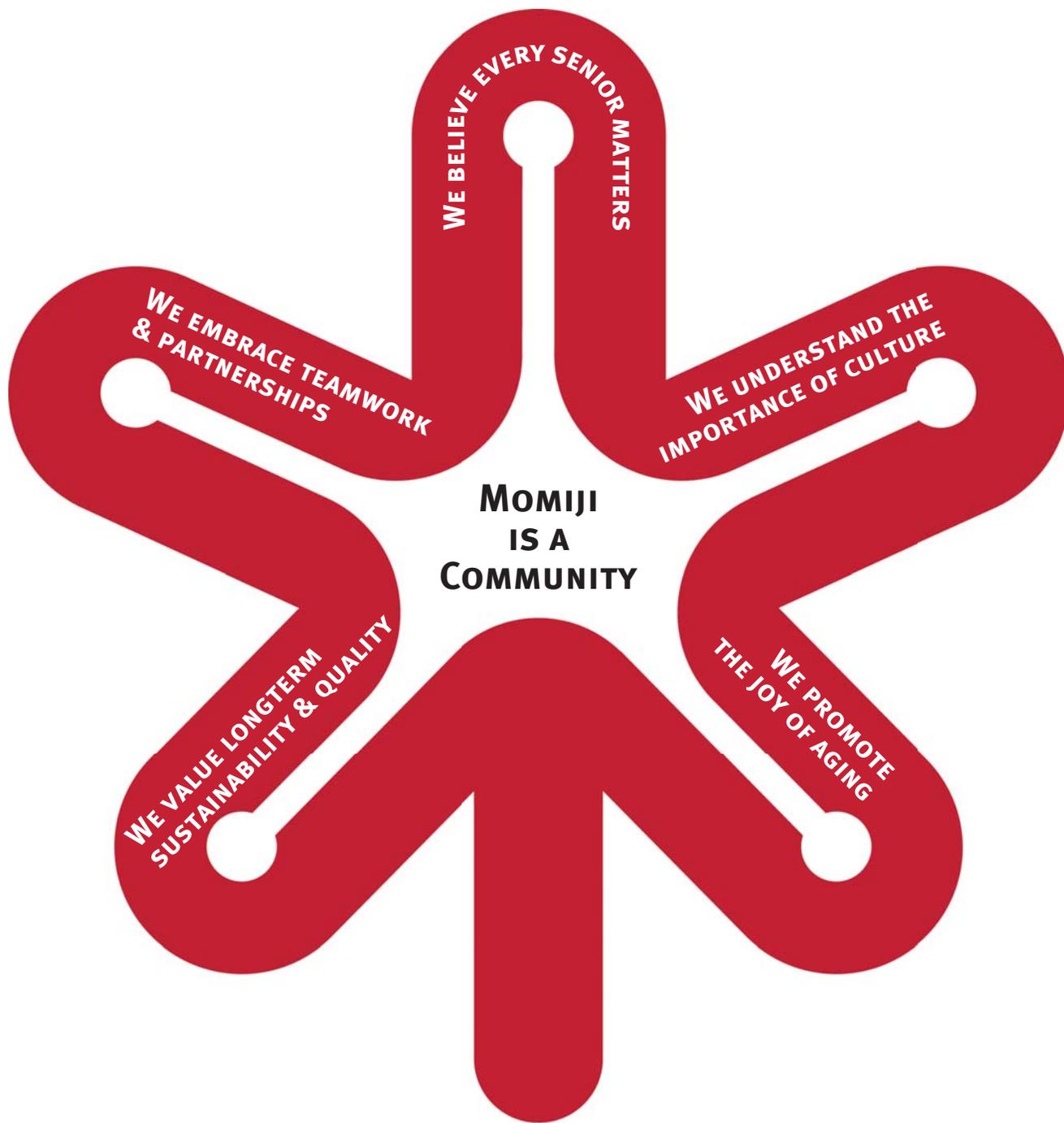


MOMIJI'S COMMUNITY MODEL OF CARE



“Respect, dignity and independence for our seniors”

MOMIJI'S COMMUNITY MODEL OF CARE

A model of care is an overarching plan for provision of specific community and health care services supported by a philosophy and defined standards. It contains defined core elements and principles for a framework that delivers the structure for the implementation and subsequent evaluation of care. Having a clearly defined and articulated model of care will help Momiji ensure that everyone in Momiji is working toward a same set of goals and evaluate performance on an agreed basis.

MOMIJI IS A COMMUNITY.

- Tenants, family members, non-resident seniors, volunteers, staff and board members are all part of our community
- Everyone is connected, everyone is valued, everyone works together to make the community better
- We are volunteer-driven and community-focused even as we grow more diverse.
Momiji will maintain and develop social networks that support the seniors, family and caregivers. Put under partnership.

WE BELIEVE EVERY SENIOR MATTERS.

- We will provide personalized and holistic care for seniors based on their own individual needs, preferences, values and goals
- Our staff and volunteers will take the time to get to know our clients as people and understand what is important to them
- We believe in the value of choice Our seniors' opinions matter – we are responsive to their needs and requests
- We will commit to creating an atmosphere where life revolves around close and continuing contact with people of all ages and abilities.

WE UNDERSTAND THE IMPORTANCE OF CULTURE

- Momiji is rooted in the Japanese Canadian culture and values, including respect for the aged and a tight-knit community
- We promote the responsibility of contributing to our community
- We value cultural competence to understand and effectively serve our Japanese Canadian Community b
- We promote cultural competence and welcome everyone with respect & dignity. As Momiji's community has become diverse, so has Momiji's community culture: not just Japanese, not just Canadian, but something unique and special.

WE PROMOTE THE JOY OF AGING.

- Momiji promotes opportunities for each and every senior to contribute to the community and feeling joyful, needed, valued, respected and listened too.
- Momiji will design person-centered services to promote participation and independence. Treat everyone in our diverse community with respect and dignity. Momiji will recognize the additional time it takes to listen to seniors and assess their needs in order to make sure that everything possible is done to provide quality care.

WE VALUE LONGTERM SUSTAINABILITY AND QUALITY

- We will continue to adapt, design and change our programs and services to effectively meet the changing needs of our community and to ensure long-term sustainability and quality.
- Momiji will co-ordinate care, treatment and support for the person and their care-givers on an ongoing basis, coordinating access to and ensuring effective intervention across health and social care. Momiji will have an integrated team of compassionate, multi-disciplinary health care professionals who are focused on the needs of seniors
- We will allocate resources within a framework rather than its individual entities and operate in a manner intended not to create wealth but to provide a financial return sufficient for present and future needs.

WE EMBRACE TEAM WORK AND PARTNERSHIPS

- We will support our community in which we live and work and to serve seniors appropriately in difficult financial circumstances to the best of our ability.
- We will foster teamwork, personal responsibility, integrity, innovation, trust and communication within the context of a health and community care organization.
- Our employees and volunteers are our most valuable asset.
- We will continue to build partnerships that mutually benefit our community and the integrated continuum of care.