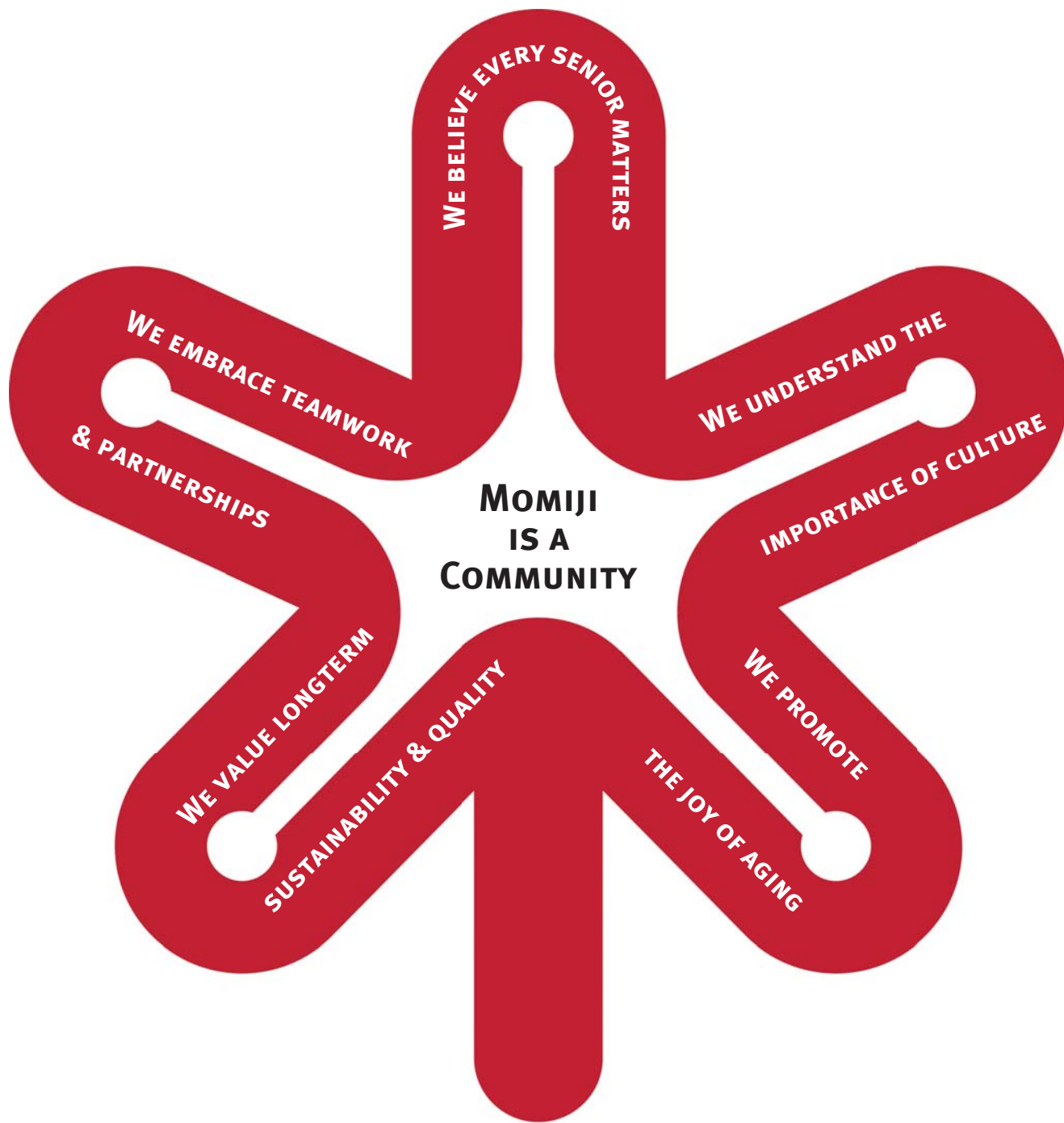


MOMIJI'S COMMUNITY MODEL OF CARE



“Respect, dignity and independence for our seniors”

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A model of care is an overarching plan for provision of specific community and health care services supported by a philosophy and defined standards. It contains defined core elements and principles for a framework that delivers the structure for the implementation and subsequent evaluation of care. Having a clearly defined and articulated model of care will help Momiji ensure that everyone in Momiji is working toward a same set of goals and evaluate performance on an agreed basis.

MOMIJI IS A COMMUNITY

- Tenants, family members, non-resident seniors, volunteers, staff and board members are all part of our community.
- Everyone is connected, everyone is valued, everyone works together to make the community better.
- We are volunteer-driven and community-focused even as we grow more diverse.

WE BELIEVE EVERY SENIOR MATTERS

- Our staff and volunteers are dedicated to get to know our clients as people and understand what is important to them.
- Based on the clients' individual needs, preferences, values and goals we will provide personalized and holistic care to support their choices.
- We believe in the value of choice.
- We will commit to creating an atmosphere where life revolves around close and continuing contact with people of all ages and abilities.

WE UNDERSTAND THE IMPORTANCE OF CULTURE

- Momiji is rooted in the Japanese Canadian culture and values. Values such as respect for the aged and promoting a tight-knit community are integral to our community. We service the Japanese Canadian Community and beyond. By promoting cultural competence and welcoming everyone with respect and dignity, Momiji's community reflects the diversity of the broader community which is unique and special.
- We promote the responsibility of contributing to our community.

WE PROMOTE THE JOY OF AGING

- Momiji promotes opportunities for every senior to contribute to the community to promote the feelings of joy, being needed, valued, and respected.
- Momiji will design person-centered services to promote participation and independence. Treat everyone in our diverse community with respect and dignity.
- Momiji will recognize the additional time it takes to listen to seniors and assess their needs in order to make sure that everything possible is done to provide quality care.

WE VALUE LONGTERM SUSTAINABILITY AND QUALITY

- We will continue to adapt, design and change our programs and services to effectively meet the changing needs of our community and to ensure long-term sustainability and quality.
- Momiji will co-ordinate care, treatment and support for the person and their care-givers on an ongoing basis, coordinating access to and ensuring effective intervention across health and social care. Momiji will have an integrated team of compassionate, multi-disciplinary health care professionals who are focused on the needs of seniors.
- We will allocate resources within a framework rather than its individual entities and operate in a manner intended not to create wealth but to provide a financial return sufficient for present and future needs.

WE EMBRACE TEAM WORK AND PARTNERSHIPS

- We will support our community in which we live and work and to serve seniors appropriately in difficult financial circumstances to the best of our ability.
- We will foster teamwork, personal responsibility, integrity, innovation, trust and communication within the context of a health and community care organization.
- Our employees and volunteers are our most valuable asset.
We will continue to build partnerships that mutually benefit our community and the integrated continuum of care. Momiji will maintain and develop social networks that support the seniors, family and caregivers.